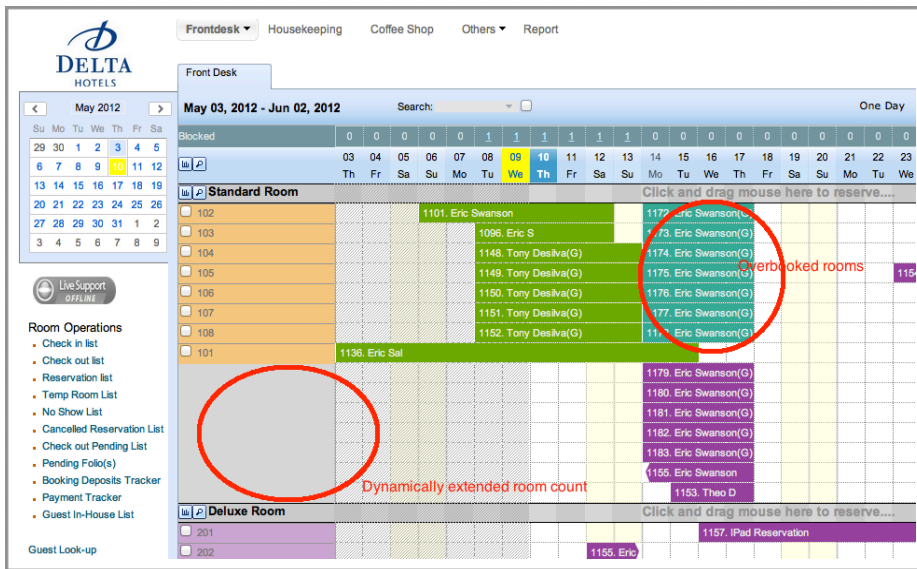


Overbooking

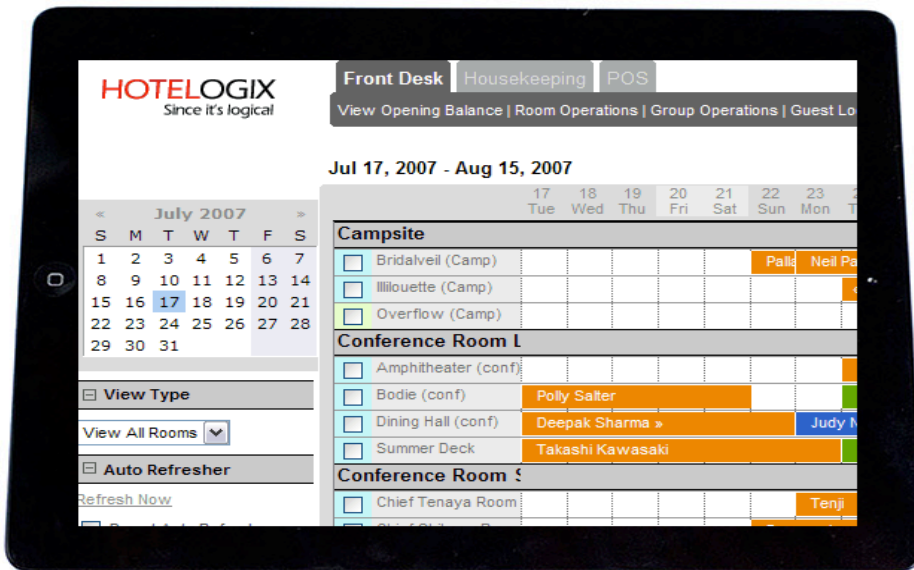
Hotelogix has introduced a new feature called overbooking and now hotels can easily manage room overbooking and optimize reservations and business.



With this feature a user can easily define percentage or actual number in each room category or type by which a particular type of room can be overbooked. Once this overbooking % or number is defined in admin console, users can easily overbook that room category and front desk tape chart dynamically brings in extra room count (Tentative count) for these tentative bookings, which are shown on tapechart with a different colour.

IPAD Compatible.

Hotelogix is now Ipad compatible and can run on IOS devices.



Ipad users now can use safari or any other browser on IOS and login into Hotelogix. Upon login you would find a extra button on screen which scrolls along as users moves around the screen. User now has to hold that button and start a operation . So by holding that button you can easily drag and make a reservation or give a right click onto a reservation .

Cancellation and Booking policy

Users can now easily define global or rate specific cancellation and booking policies from admin console. Users can also use dynamic tags now to add more information to cancellation policy. Make use of Tags to further define the custom text. {TITLE}, {DATE}, {TIMEPERIOD} and {CHARGE}

The system will replace {DATE} with actual Date and Time when applied to the reservation. {TITLE} if selected will show the Title of Cancellation Policy. {TIMEPERIOD} will show the number of days. {CHARGE} will show up the charge set up in the Policy. {DATE} and {TIMEPERIOD} is not applied to forever policy.

These tags will show up accordingly in the Booking confirmation email made online or sent from Frontdesk

PCI Compliance Update

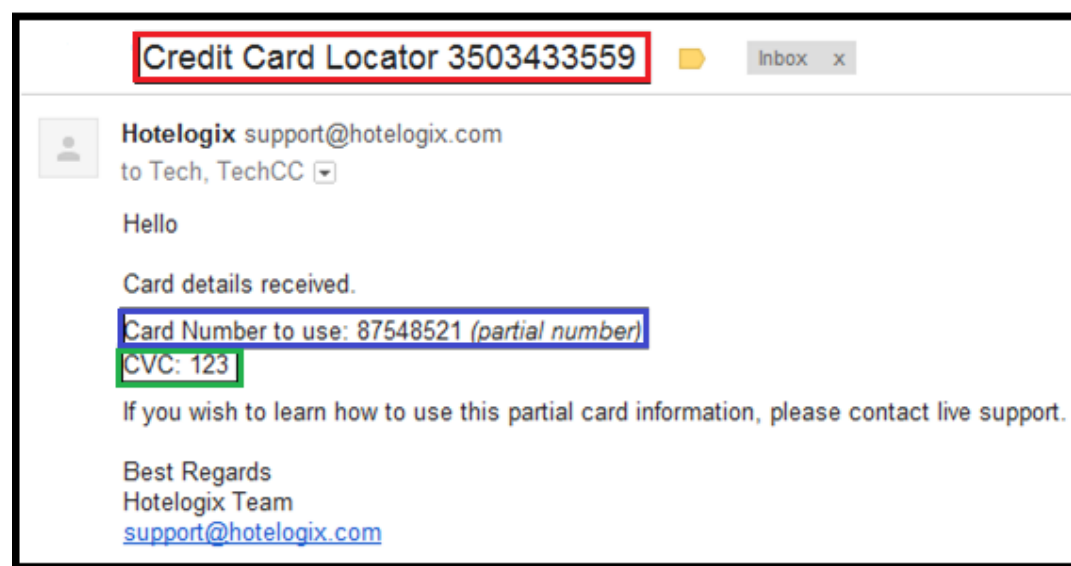


Changes in Credit Card System

Credit card information will no longer be stored in the system. This change has happened in lines with PCI compliance.

Your quick guide to charging credit card

Whenever a card is charged on Hotelogix web booking, or if you add credit card details in the system, only part of the information will get stored. The remaining part gets emailed to you (with credit card locator in the subject).



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To charge No-Show (OR to retrieve full credit card details)

- Open the payment section of the reservation for which you wish to charge No-Show.
- Select Credit Card as the Mode of Payment.
- Select the card to charge No-Show, from drop-down under CC / Cheque No.

Mode	Type	Amount	CC/Cheque No	Receipt #	Description
Credit Card	Credit Card	27500.00	1234XXXXXXXXXX6777 (Tony)		

Back Close Print

- Click 'Pay Now'. This will open a panel with Credit Card Locator, and show the card details with space to enter the missing numbers ([these numbers were emailed to you earlier – remember!!](#)).

Credit Card

Locator (233539236)

Name On Card: Tony Parker

Card Type: Visa

1234 *number* 6777

CVC

Expiry Date: 2/2034

Continue Close

Please Note: Use the Credit Card Locator to search for email carrying the missing numbers of the card.

- Enter the missing numbers from the email.

Now you have full details of the credit card. You may charge the card directly through Hotelogix by clicking on 'Pay Now'. Or use the card information to charge the same at your end.

For any further assistance or clarification, please contact Hotelogix Live support or email us at support@hotelogix.com.